

Crisis Response Services

Crisis Response programs provide short term intermediate level of care services when individuals with developmental disabilities are at risk of involuntary hospitalization or homelessness because of behavioral, psychiatric or situational variables. Comprehensive services include residential services, professional collaboration, behavioral consultation, community resource development, and advocacy services.

Target Population: Individuals with an intellectual disability who are at risk for referral to an out-of-home placement or involuntary commitment to a Behavioral Health and Health Facilities (BBHHF) state or diversion psychiatric hospital, and individuals who are ready to return to the community from a BBHHF state or diversion psychiatric hospital, or Crisis Stabilization Unit; with priority given to individuals who do not have a funding source for the specified services, and/or individuals without a designated provider of services

Adult crisis sites have two components:

Residential Services which provide:

Individualized services are provided at the level of necessary intensity to achieve and maintain stability in an integrated, community-based setting. Services may include:

- Provision of temporary housing (i.e., crisis shelter) with an individualized service plan
- Behavioral assessment to understand and identify behaviors that drive crisis situations
- Establishing guidelines for parents and caregivers to manage difficult behaviors
- Consultation to the treatment team
- Assessment and/or service coordination to assist in treatment planning and accessing long-term services for individuals who do not have service coordination
- Attendance at regional clinical review teams.
- Educational programming
- Access to medical treatment
- Recreational opportunities

Resource Coordination Services that include:

- Assisting with identification of the resources needed to decrease the risk of inappropriate admissions to out of home placements (e.g., psychiatric hospitals, in state residential placements or out of state placements), and integrate the individuals into the most integrated setting possible.
- Conducting thorough research to find appropriate solutions for families.
- Advocating for the individual or family to achieve desired results.
- Developing and maintaining effective relationships through effective and timely communication.
- Development of an immediate safety plan, if necessary.

- Use of standardized, individualized, strengths-based assessments [Adult Needs and Strengths Assessments (ANSA) or Child & Adolescent Needs and Strength (CANS)] to inform an effective service plan.
- Use of person-centered, strengths-based positive behavior support planning and consultation in order to understand and identify and understand behaviors that drive crisis situations.
- Assessment and/or service coordination to assist in treatment planning and accessing long-term services for individuals who do not have case managers or service coordinators.
- Consultation with community providers and individual treatment teams to facilitate transition of an individual from a crisis situation to a stable, integrated setting, including the creation of guidelines for parents and caregivers to manage difficult behaviors.

Children's crisis services include the resource coordination services only.

ID/DD CRISIS RESPITE – ADULTS

CRISIS SITE	SITE ADDRESS	CONTACT PERSON	CONTACT NUMBER	AFTER HOURS CONTACT	ADDITIONAL INFORMATION
REM, Inc. Keyser Rosemary Wilshire Regional Director Scott Baughman- Program Director/Area Manager Laura Cox – Program Coordinator/Resource Coordinator	Route 220 South Keyser, WV 26727 (304) 788-5554 Mineral County	Keyser Office-They will direct your call to someone covering crisis bed referrals. rosemary.wilshire@thementornetwork.com scott.baughman@thementornetwork.com Crisis site intake and referral: laura.cox@thementornetwork.com	Keyser Office (304) 788-9730 Fax: (304) 788-9731	Call the after hours pager at 1-877-821-0106 Fax: (304) 788-9731	- Capacity is 3 beds - House in rural setting - 1:1 staffing available - Intensive behavioral evaluation - Intensive nursing services
REM, Inc. of St. Marys Jason Lynch, Regional Director	196 Fish Pot Road St. Marys, WV 26170 (304) 684-1282	St. Mary's Office-They will direct your call to someone covering crisis bed referrals. Jason.lynch@thementornetwork.com Ross.mason@thementornetwork.com	St. Mary's Office (304) 684-1010 Fax:	Call the after hours cellular phone at (304) 481-1459 Fax: (304) 684-1011	- Capacity is 3 beds - House in rural setting - 1:1 staffing available - Intensive behavioral

Ross Mason, Regional Director Clara Maidens- Program Director Stacy Sprouse- Program Coordinator	Pleasants County	Clara.maidens@thementornetwork.com Crisis site intake and referral: Stacy Sprouse stacy.sprouse@thementornetwork.com	(304) 684-1011		evaluation - Intensive nursing services
REM, Inc Bridgeport Rosemary Wilshire, Regional Director Jim Davis- Program Director Sammi Wyant- Program Coordinator Debbie Slick- Resource Coordinator	REM Community Options 1400 Johnson Ave, Suite 2A, Bridgeport, WV 26330	Rosemary.wilshire@thementornetwork.com Jim.davis@thementornetwork.com Sammi.wyant@thementornetwork.com Crisis site intake and referral: Debbie Slick Debbie.slick@thementornetowrk.com	Bridgeport Office 304-842-9054 Fax: 304-842-9062		- Capacity is 3 beds - House in rural setting - 1:1 staffing available - Intensive behavioral evaluation - Intensive nursing services
REM Putnam Area Director: Tiffany Allen Resource Coordinator: Leslie Louther Program Director: Dawn Haynes Program Coordinator: Theresa Haynes, Rob Whittaker, Rebecca Anderson	1 Alford St Poca, WV 25159	Dawn.haynes@thementornetwork.com Theresa.haynes@thementornetwork.com Rob.whittaker@thementornetwork.com Rebecca.anderson@thementornetwork.com Crisis site intake and referral: Lesley Louther Lesley.louther@thementornetwork.com	Charleston Office 304-768-5575 Fax: 304-768-7748 Mobile: 304-419-3780	Call site directly: 681-217-7174	Capacity is 3 beds - House in rural setting - 1:1 staffing available - Intensive behavioral evaluation - Intensive nursing services

Southern Highlands Michael Lewis- Program Director Jeremey Burks Program Coordinator/Resource Coordinator	200 12th Street Ext. Princeton, WV 24740 Office: 304-487- 1488 Fax: 487-1512	Carl Pennington, Program Director michaellewis@shcmhc.com Crisis Referral and intake contact: Jeremy Burks Jeremyburks@shcmhc.com	Princeton Office (304) 487-1488 Fax: (304) 487-1512	Call the site directly at (304) 487-1488 Fax: (304) 487-1512	- Capacity is 3 beds - Apartment setting in downtown Princeton - 1:1 staffing available

ID/DD CRISIS – CHILDREN

CRISIS SITE	SITE ADDRESS	CONTACT PERSON	CONTACT NUMBER	AFTER HOURS CONTACT	ADDITIONAL INFORMATION
Braley & Thompson Program Director/Resource Coordinator Andrea Blankinship	1 Dunbar Plaza Dunbar, WV 25064 Office: (304) 720- 2331 Fax:(304) 205- 6043	Jeff Shrewsbury jshrewsbury@rescare.com Crisis Referral and intake contact: Andrea Blankinship Andrea.blankinship@rescare.com	(304) 720-2331 x405 (304) 720- 2331x407	Mobile: (681) 205- 4122 Mobile: (304) 382- 8768	